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Release

The Office des Changes undertakes a structural transformation of its organization

In line with its 2025-2029 strategy and in response to a rapidly evolving environment, the Office des Changes is undertaking a major transformation of its organization, reflecting an evolution in the way it delivers its regulatory, supervisory and user-oriented missions.

This transformation marks a strategic repositioning aimed at enhancing efficiency, transparency and service quality, while strengthening the Institution's overall performance. It is notably reflected in:

- Streamlining processes and reducing processing times, through the creation of a dedicated department focused on facilitation and operator support, enabling faster and more efficient handling of foreign exchange transactions;
- Strengthening engagement with users, by reinforcing the role of communication and user relations to ensure clearer, more accessible and more responsive interactions;
- Implementing risk-based supervision, supported by advanced analytical tools, to enhance oversight and improve operational control;
- Upgrading statistical production, through a redesigned framework that ensures greater reliability, timeliness and alignment with international standards, while supporting public policy and economic decision-making.

The new organization also introduces high value-added functions, particularly in:

- Data governance, aimed at improving the quality, security and effective use of information to support strategic decision-making;
- Anti-Money Laundering/Combating the Financing of Terrorism (AML/CFT), strengthening compliance in line with international standards.

Through this transformation, the Office des Changes reinforces its positioning as a modern institution, committed to continuously improving its practices, enhancing user experience and contributing to the Kingdom's economic development.

The organizational chart below reflects this new structure and the clear distribution of responsibilities across the Institution.

Organigramme de l'Office des Changes

