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Press Release

Launch of the OC E-Rendez-Vous Application

In line with its strategic orientations aimed at continuously improving the quality and efficiency of its services, the Office des Changes announces the launch of its digital application **OC E-Rendez-Vous**, dedicated to appointment scheduling and management.

This solution is designed to facilitate access to public reception services through a clear, structured and fully digital system, enabling users to schedule, modify or cancel their appointments easily.

The implementation of this application will help organize the reception of users more efficiently and improve the conditions under which they are assisted, while contributing to better management of visitor flows and waiting times. It will also provide users with a smoother and more transparent experience, thanks to improved visibility regarding processing times and procedures.

The launch of **OC E-Rendez-Vous** is fully aligned with the implementation of the 2025-2029 strategy of the Office des Changes, which notably aims to continuously improve the quality of services delivered, strengthen user relations and further modernize the institution's services.

To support users in adopting this new application, the Office des Changes has made available on its website an explanatory video presenting the different steps for using the application.